



ANNUAL REPORT

SEPTEMBER 2019 - SEPTEMBER 2020

EXECUTIVE SUMMARY

This Annual Report provides a summary of the 2019-2020 academic year in the Division of Academic Enhancement (DAE). 2019-2020 provided unique challenges and opportunities for professional growth and development through the Division's continued commitment to student success. Our abiding commitment inspired moments of resilience, teamwork, and adaptability amid extreme circumstances not seen for over 100 years. DAE offered timely, direct student support in the early stages of the COVID-19 health crisis, including the DAE at a Distance web page and the interactive eLC experience—equipping and empowering students to successfully navigate their new learning paradigm.

TRIO successfully transitioned its pre-collegiate programming for over 1000 students to a virtual setting with new and innovative methods of support. TRIO Student Support Services (SSS) received a grant renewal of its current program as well as a newly-funded grant aimed especially for STEM and Health majors. With a total value of \$2.6 million, these grants will support close to 300 students each year with inclusive programming, 1-on-1 support, and academic resources.

The ongoing development of initiatives saw the enhancement of support of first-generation students by launching firstgen.uga.edu and sponsoring the creation of First Gen Dawgs. DAE prioritizes the support of rural students through the ALL Georgia program with a formal partnership with the RISE student organization and planning for a rural student success conference in spring 2021. After pivoting to virtual programming in summer 2020, the Freshman College Summer Experience program rebranded itself as Thrive I Georgia to reflect the vibrancy and resiliency of the University's future students.

In spring 2020, DAE's Peer Education efforts were reimagined as PLaTO (Peer Learning and Teaching Others) to better encompass a growing population of Peer Educators—Peer Tutors, Peer Learning Assistants, and Peer Allies. These collective efforts allow for greater cohesion in the support, training, and management of Peer Educators.

This year served as a time of reflection as we worked to create a Division-wide culture of diversity, equity, and inclusion. The Division will complete the Office of Institutional Diversity's Certificate of Diversity and Inclusion as well as engage in several professional development opportunities centered around How to be an Anti-Racist by Dr. Ibram Kendi. DAE continues to demonstrate its commitment to creating an inclusive environment for faculty, staff, and students.

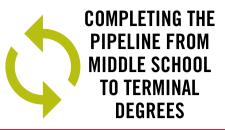
Our mission is simple: Empowering all students to Learn. Differently. We hope that as you read through the pages that follow, our mission and the commitment of the DAE team to all students at the University of Georgia is evident.

ACCESS

FEDERALLY FUNDED TRIO PROGRAMS







TRIO PRE-COLLEGIATE PROGRAMS

UGA'S PRE-COLLEGIATE TRIO PROGRAMS ARE DESIGNED TO GENERATE THE SKILLS AND MOTIVATION NECESSARY FOR SUCCESS IN EDUCATION BEYOND HIGH SCHOOL AMONG LOW-INCOME AND FIRST-GENERATION STUDENTS ENROLLED IN TWELVE NORTHEAST GEORGIA MIDDLE AND HIGH SCHOOLS.



STUDENTS SERVED IN EDUCATIONAL TALENT SEARCH



STUDENTS SERVED IN UPWARD BOUND 1



STUDENTS SERVED IN UPWARD BOUND 2



STUDENTS SERVED IN UPWARD BOUND MATH & SCIENCE

95% OF TRIO COLLEGE BOUND HIGH SCHOOL SENIORS ENROLL IN POSTSECONDARY INSTITUTIONS AFTER GRADUATION

IT GAVE ME THE NECESSARY TOOLS NOT ONLY FOR
THE COLLEGE APPLICATION PROCESS BUT FOR LIFE.
I MADE GREAT FRIENDS, GOT AWESOME MENTORS,
AND AM ABLE TO LEARN VALUABLE LESSONS FROM
ALL THE EXPERIENCES FROM THE WEEKLY
TUTORING TO TIME WITH THE STAFF.
-UB/UBMS STUDENT



RODNEY ELLINGTON HIRED AS TRIO ETS PROGRAM COORDINATOR

UGA'S TRIO PRE-COLLEGIATE
PROGRAMS SERVE STUDENTS IN:
CLARKE, WARREN, ELBERT,
WILKES, HANCOCK, MADISON,
OGLETHORPE, BANKS, JACKSON,
GREENE, AND LINCOLN COUNTIES

TRIO COLLEGIATE PROGRAMS

UGA'S TRIO COLLEGIATE PROGRAMS WORK HAND-IN-HAND TO ENSURE STUDENTS'
MATRICULATION AT THE UNIVERSITY THROUGH OPPORTUNITIES FOR ACADEMIC DEVELOPMENT,
CULTURAL ENRICHMENT, CAREER/GRADUATE SCHOOL PREP. AND EXCLUSIVE PROGRAMMING.

OUR GOALS







140

STUDENTS SERVED IN STUDENT SUPPORT SERVICES

120

STUDENTS WILL BE SERVED IN NEW STUDENT SUPPORT SERVICES STEM-H 25

STUDENTS SERVED IN MCNAIR SCHOLARS

89%
OF TRIO SSS
PARTICIPANTS
EARN A
BACHELOR'S
DEGREE

WITHOUT SSS, I WOULDN'T HAVE FOUND MY
PLACE AT UGA. SSS WAS IMPORTANT IN
CONNECTING WITH STUDENTS FROM VARIOUS
BACKGROUNDS AND EXPAND MY VIEWS.
-TRIO SSS STUDENT

I DEFINITELY WOULD NOT BE WHERE I AM OR IN THE CALIBER OF [GRADUATE] PROGRAM I AM IN NOW. I AM VERY GRATEFUL.
-MCNAIR SCHOLAR



LASTASIA RAMSEY HIRED AS COORDINATOR OF THE TRIO SSS PROGRAM



JAMON HOLT HIRED AS
COORDINATOR OF THE MCNAIR
SCHOLARS PROGRAM

INITIATIVES

SCHOLARS PROGRAMS

SCHOLARS

PROGRAMS

591

SCHOLARSHIP SEATS 576

UNIQUE SCHOLARS DAE'S INITIATIVES TEAM PROVIDES
SUPPORTIVE PROGRAMMING SUCH
AS ACADEMIC COACHING,
WORKSHOPS, AND EVENTS FOR
NINE SCHOLARSHIP PROGRAMS.



AN OPPORTUNITY FOR FIRST-GEN STUDENTS TO JOIN TRIO SSS AND ATTEND THE FRESHMAN COLLEGE SUMMER EXPERIENCE



DAY TO WELCOME
SCHOLARS TO CAMPUS
AND PROVIDE
OPPORTUNITY FOR
COMMUNITY BUILDING

FIRST-GENERATION SUPPORT



IN PARTNERSHIP WITH DEPARTMENTS ACROSS CAMPUS, DAE SUPPORTS OVER 2200 FIRST-GENERATION UNDERGRADUATE STUDENTS ON CAMPUS. MUCH OF THIS WORK IS COORDINATED BY UGA'S FIRST GENERATION COMMITTEE.

FIRSTGEN.UGA.EDU LAUNCHED AS A CENTRALIZED HUB FOR FIRST-GEN SUCCESS AT UGA

CREATED STUDENT ORGANIZATION: FIRST GEN DAWGS

FIRST AT
THE FIRST
TRANSITIONED
TO DAE

RECEIVED FUNDING FOR FIRST-GEN CELEBRATION



LAETITIA ADELSON HIRED AS COORDINATOR FOR FIRST-GENERATION AND SCHOLARS PROGRAMS INITIATIVES COMPRISES SUPPORT FOR NINE SCHOLARS PROGRAMS, THE FRESHMAN COLLEGE SUMMER EXPERIENCE. RURAL STUDENT SUPPORT. AND FIRST-GENERATION STUDENT SUPPORT.

ALL GEORGIA

ALL GEORGIA SUPPORTS ALL RURAL STUDENTS AT UGA WITH EVENTS AND PROGRAMMING.



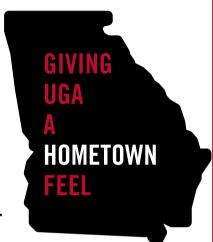
THIS YEAR, ALL GEORGIA PARTNERED WITH RISE (RURAL STUDENTS IGNITING SUCCESS AND EDUCATION) TO SERVE AS THE STUDENT VOICE OF ALL GEORGIA.

I FEEL MORE EMPOWERED BY MY ROOTS. IT'S HELPED ME SEE THE ASPECTS OF MY HOMETOWN THAT HAVE BENEFITED ME AND MADE ME UNIQUE.

-ALL GEORGIA STUDENT

GRAFE WILSON HIRE

GRAFF WILSON HIRED AS
COORDINATOR OF THE ALL
GEORGIA PROGRAM



FRESHMAN COLLEGE SUMMER EXPERIENCE

IN JULY 2020, FRESHMAN
COLLEGE TRANSFORMED INTO A
VIRTUAL EXPERIENCE DUE TO
COVID-19. STUDENTS ATTENDED
COURSES VIA ZOOM WHILE
COMPLETING SERVICE WORK
AND COMMUNITY BUILDING.



TOTAL FCSE PARTICIPANTS



TOTAL COURSES



COMMUNITY ORGANIZATIONS SERVED

IT TAUGHT ME A LOT ABOUT HOW TO BE SUCCESSFUL IN COLLEGE AND IT WAS NICE TO INTERACT WITH MY CLASSMATES AND A PROFESSOR. THE EXPERIENCE CHALLENGED ME AND HELPED ME ADAPT TO THE CHANGES THAT ARE IN PLACE.

-FCSE STUDENT

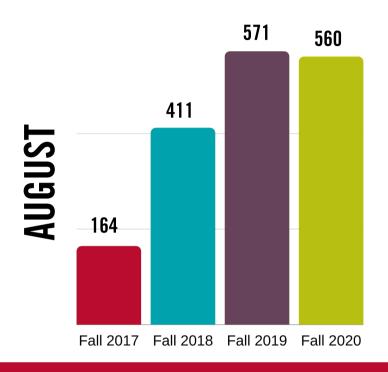
IN 2021, FRESHMAN COLLEGE WILL BE REBRANDED AS:

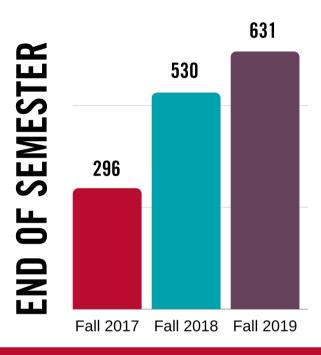


at Georgia

INSTRUCTION

ENROLLMENT BY THE NUMBERS





ACADEMIC SUCCESS

ACADEMIC SUCCESS UNIV COURSES SUPPORT STUDENTS AS THEY ENTER THE UNIVERSITY WHETHER THEY ARE FIRST YEARS, TRANSFERS, OR IN SCHOLAR GROUPS. THESE COURSES TEACH TRANSFORMATIVE LEARNING STRATEGIES WHILE HELPING STUDENTS BUILD A COMMUNITY AT UGA.

"THIS COURSE HELPED MY UNDERSTANDING OF THE NECESSARY STEPS I NEED TO TAKE IN ORDER TO PROPERLY STUDY AND DEVELOPING HELPFUL HABITS TO SUCCEED IN COLLEGE."
-UNIV 1201 STUDENT

THIS COURSE HELPS STUDENTS THINK ABOUT MATERIAL IN A DIFFERENT WAY THAN USUAL. IT TEACHES STUDENTS TO USE ALL OF THEIR RESOURCES TO REALLY MAKE THE MOST OF EDUCATION AND TO THINK CRITICALLY.

-UNIV 1202 STUDENT



FALL 2020 SAW THE FIRST PARTNERSHIP WITH NEW STUDENT ORIENTATION, BRINGING ORIENTATION LEADERS

TO SERVE AS PEER LEARNING ASSISTANTS (PLAS) INTO OUR UNIV 1201 AND UNIV 2302 SECTIONS.

77

LITERACIES

LITERACIES COURSES PRESENT FUNDAMENTAL PRINCIPLES, APPLICATIONS, AND PROCESSES OF BECOMING LITERATE IN A VARIETY OF FIELDS AND MAJORS.

HUMANITIES

SOCIAL SCIENCES

STEM FIELDS

PRE-PROFESSIONAL

DIGITIAL LITERACIES

THIS COURSE WAS VERY THOROUGH IN
HELPING PREPARE STUDENTS FOR THEIR
FUTURE CAREERS. I HAVE LEARNED VERY
VALUABLE THINGS FROM THIS COURSE THAT
WILL HELP ME IN MY FUTURE.
-UNIV 2114 STUDENT

SUPPLEMENTAL INSTRUCTION

SUPPLEMENTAL INSTRUCTION COURSES INCLUDE CO-ENROLL AND CATAPULT COURSES FOR ENGL 1101, MATH 1101, 1113, 2250, AND 2260 AS WELL AS UNIV 1204 (PEER EDUCATION TRAINING).

THIS COURSE HELPS ME THINK IN A WAY I
HAVEN'T BEFORE. IT ALSO BROUGHT NEW
INFORMATION ABOUT META-COGNITIVE
THINKING AND TIPS ON HOW TO BE A BETTER
STUDENT MYSELF.
-UNIV 1204 STUDENT

120

PEER EDUCATORS
TRAINED IN
UNIV 1204

2

NEW SUPPLEMENTAL INSTRUCTION COURSES CREATED



CATAPULT COURSES

DROP-BACK COURSES TRANSFORMED INTO CATAPULT COURSES ALLOWING STUDENTS WHO MAY BE HAVING DIFFICULTY IN ENGLISH 1101 OR A VARIETY OF MATH COURSES TO MOVE INTO A UNIV COURSE THAT WILL PREPARE THEM TO SUCCEED IN THE CORE COURSE IN THE FUTURE.

SERVICES

ACADEMIC COACHING

ACADEMIC COACHING IS AN INDIVIDUALIZED SERVICE WHERE STUDENTS MEET 1-ON-1 WITH A CERTIFIED & TRAINED ACADEMIC COACH TO DISCUSS STRATEGIES FOR SUCCESS AND GOAL SETTING.



UNIQUE STUDENTS SERVED



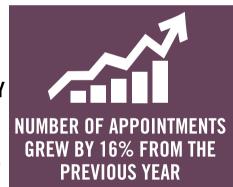
ACADEMIC COACHING APPOINTMENTS

I WAS MADE TO FEEL LIKE A PRIORITY AND THAT MY SUCCESS AT UGA WAS JUST AS IMPORTANT TO THE SCHOOL AS IT IS FOR ME.

-ACADEMIC COACHING STUDENT



THE FIRST COHORT OF ACADEMIC COACHES
BECAME CERTIFIED AND MAGGIE BLANTON
BECAME A CERTIFIED COACH TRAINER.
THIS PARTNERSHIP ENHANCED THE QUALITY
AND REACH OF ACADEMIC COACHING BY
TRAINING COACHES ON SKILLS AND TOOLS
BASED IN STUDENT DEVELOPMENT THEORY.



STUDENT SUCCESS WORKSHOPS

STUDENTS CAN ATTEND 1-HOUR WORKSHOPS LED BY DAE FACULTY AND STAFF ON TOPICS WITHIN THREE MAIN AREAS: IN THE KNOW AT UGA, STUDY SMARTER, AND RESILIENCE & SELF-CARE.

59
WORKSHOPS

OFFERED

13

DAE INFO SESSIONS 572

WORKSHOPS ATTENDEES

THE WORKSHOP WAS SO INTERACTIVE.
THERE WERE QUESTIONS AND EXAMPLES
THAT WE ENGAGED IN TO INCREASE OUR
UNDERSTANDING OF THE TOPIC.

-WORKSHOP ATTENDEE

PLATO (PEER LEARNING AND TEACHING OTHERS)

LAUNCHED IN SUMMER 2020,
PLATO IS DAE'S RENEWED
COMMITMENT TO PEER
EDUCATION. STUDENTS SERVE AS
PEER TUTORS, PEER LEARNING
ASSISTANTS, OR PEER ALLIES.



PEER TUTORS



PEER LEARNING ASSISTANTS



PEER ALLIES

1963

TUTORING APPOINTMENTS IN FALL 2019 STUDENTS WHO ATTENDED CHEM TUTORING REPORTED A GRADE INCREASE OF 1.05 ON A 4.0 SCALE.



SARAH CRAMER HIRED AS
COORDINATOR OF PEER EDUCATION

2885
STUDENTS SERVED
BY PLAS IN

SPRING 2020

STUDENTS IN PLADAWG
SECTIONS OF STEM
COURSES PERFORMED
STATISTICALLY
SIGNIFICANTLY HIGHER
THAN THEIR NONPLADAWGS COUNTERPARTS.



C'LEE JOHNSON HIRED AS ASSISTANT COORDINATOR OF PEER EDUCATION



SAMANTHA MURPHY HIRED AS
ASSISTANT COORDINATOR OF PEER
EDUCATION

PRESENTATION COLLABORATORY

THE PRESENTATION
COLLABORATORY SERVES AS
A SPACE (BOTH VIRTUALLY
AND PHYSICALLY) WHERE
STUDENTS CAN PRACTICE
THEIR PRESENTATION AND
PUBLIC SPEAKING SKILLS.

89

STUDENTS SERVED



WORKSHOPS OFFERED



RACHEL PHARR HIRED AS COORDINATOR OF COMMUNICATIONS

COVID-19 SUPPORT

IN MARCH 2020, DAE PIVOTED TO SUPPORT STUDENTS AS THEY TRANSITIONED TO ONLINE LEARNING FOR THE SPRING AND SUMMER SEMESTERS. DAE CONTINUED TO SUPPORT STUDENTS AS THEY NAVIGATED A HYBRID MODEL THROUGH THE FALL 2020 SEMESTER.

eLC EXPERIENCE



INTERACTIVE MODULES PROVIDED COMMUNITY, TIMELY RESOURCES, AND ENGAGEMENTS FOR OVER 38K UGA STUDENTS

SCHOLAR SUPPORT



DAE SWITCHED TO VIRTUAL PROGRAMMING AND FREQUENT CHECK-INS TO ENSURE SUPPORT FOR AT-RISK STUDENTS

TECHNOLOGY LENDING



DAE PROVIDED 84 LAPTOPS AND 63
HOTSPOTS FOR UGA STUDENTS TO BE ABLE
TO CONNECT REMOTELY.

DAE AT A DISTANCE



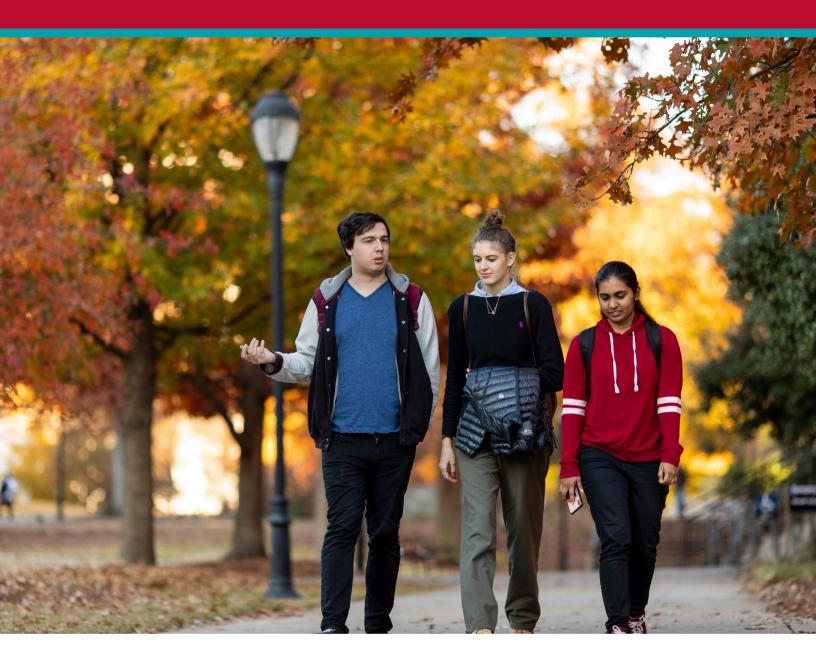
DAE CREATED "DAE AT A DISTANCE" WHICH SERVES AS A CENTRALIZED RESOURCE PORTAL DURING COVID-19.

LOOKING AHEAD

As the Division adapts to meet the evolving needs of students amidst COVID-19, our vision for inclusive, holistic, and purposeful support guides us into the future. Unprecedented, unique challenges do not derail our efforts, nor our energy; instead, this moment will fuel our innovation and creativity. We rely on the strong foundation of our programs, services, and courses to meet the evolving needs of all students at the University of Georgia.

Future goals include:

- Crafting a proposal for a renewed TRIO Educational Talent Search grant
- Sustaining success of TRIO at UGA programs
- Expanding the Thrive | Georgia program as well as piloting a Transfer Student Success summer program in summer 2021
- Sustaining and expanding campus-wide initiatives for special populations including, but not limited to first generation, rural, and transfer students
- Continuing to refine Scholars programs in research-based practices
- Offering two new courses in spring 2021 (A First Generation Student Seminar and a new seminar on Community Wellness)
- Improving the teaching, learning, and service missions of the Division with professional development opportunities for staff and faculty
- Partnering with other Office of Instruction units on instructional research regarding student and faculty success
- Partnering with Departments and Colleges to expand the reach of Academic Coaching and implement a holistic Connect & Complete persistence framework
- Adopting a case management approach to Academic Coaching for students on academic probation with the purpose of sustaining engagement throughout the semester
- Developing a Peer Ally program to address students' sense of belonging, connection to campus community, engagement in resources, and ultimately thriving as a lifelong learner
- Utilizing Penji for the scalable and sustainable expansion of tutoring with the ultimate goal
 of providing tutoring for every General Education course at UGA
- Continuing to offer campus leadership on data-informed, success metrics and studentcentered interventions
- Benchmarking aspirational programs, services, initiatives, and curriculum
- Strengthening new communication strategy to empower students to #LearnDifferently



FOR MORE INFORMATION, **VISIT DAE.UGA.EDU**





